

Use the **PC Health Check App** to check device eligibility for Windows 11

Step-by-step instructions

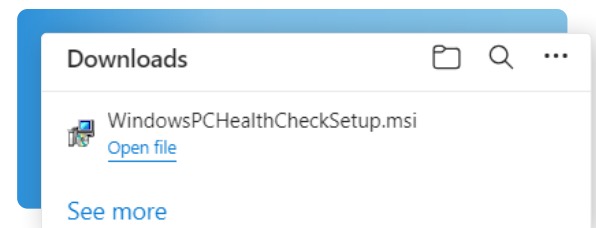
PC Health Check provides a comprehensive eligibility check for your device to ensure it meets the Windows 11 system requirements. You'll get details on why your device is or is not eligible, and on what you can do if your device doesn't meet the requirements. By following the steps outlined in this guide, you can determine if your device is eligible to upgrade to Windows 11.



STEP 1

Download and install the PC Health Check App

- 1 If you don't have the PC Health Check app installed, please visit the [official Microsoft website](#) to download the PC Health Check app.
- 2 Once the download is complete, open the installer file (named "WindowsPCHealthCheckSetup.msi").

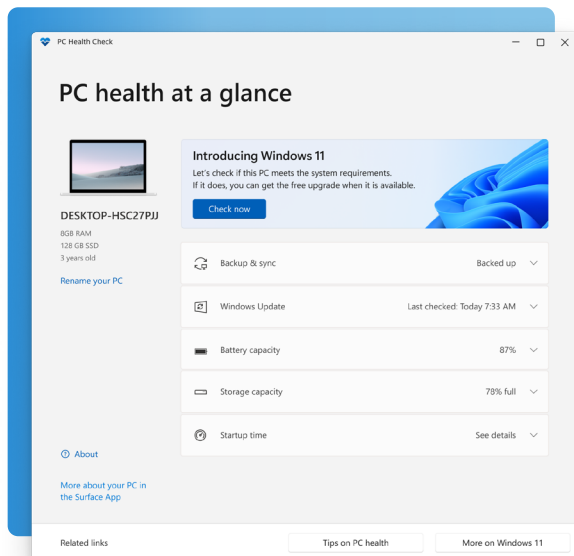


- 3 Follow the on-screen instructions to install the app.
- 4 Click **Finish** when the installation is complete.

STEP 2

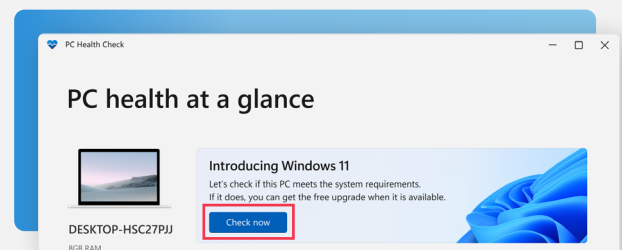
Open the PC Health Check App

- 1 After installation, use Search on the taskbar to search for **PC Health Check**, select it from the results, and click **Open**
- 2 You will see the main screen of the app, which provides various information about your device.

**STEP 3**

Check Windows 11 compatibility

- 1 On the main screen, look for the section that says **Introducing Windows 11**. Select **Check now**



STEP 4**Review the results**

- 1 The app will quickly analyze your device and display the results.

If your device is eligible, you will see a message saying, **This PC meets Windows 11 requirements.**

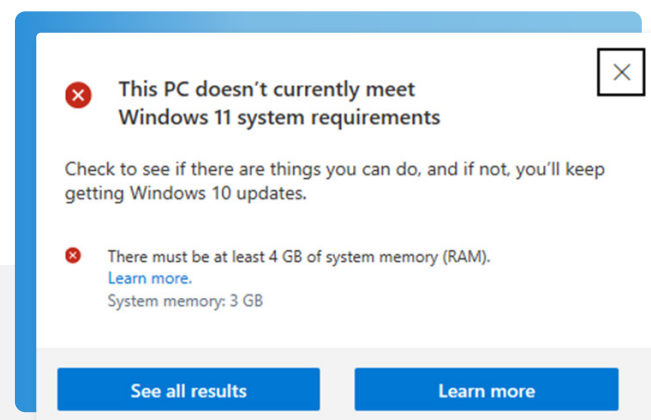
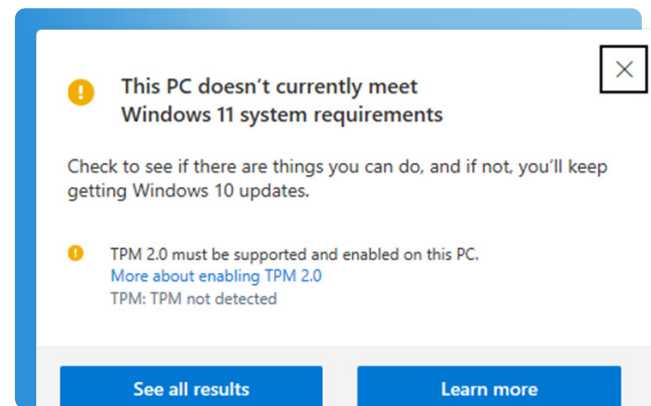
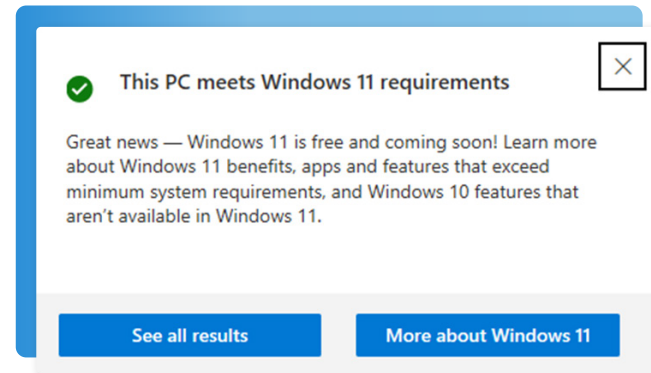
- ✓ A green checkmark means your PC is ready for the upgrade to Windows 11.

If your device is not eligible, the app will list the reasons why it is not compatible.

- ! A yellow exclamation point means there may be steps you can take to get your PC ready for Windows 11.

- ✗ A red X means your PC does not meet the minimum requirements for Windows 11 and cannot be upgraded to Windows 11.

- 2 You can click on **See all results** to get further details which device specifications are meeting or not meeting Windows 11 requirements.



Note: If a compatibility issue has been identified that would disrupt your experience using Windows 11, we will temporarily delay your upgrade until the issue is resolved. Compatibility safeguard holds help ensure you have the best experience possible when upgrading and your productivity is not disrupted if critical apps or drivers are not yet compatible.

Taking action on non-eligible devices

For devices that do not meet Windows 11 system requirements, consider the following options and consult your device Partner to get further recommendations on upgrading to Windows 11.



Upgrade hardware:

Identify hardware components that do not meet system requirements but could get additional upgrades, like adding additional RAM or updating the BIOS to enable TPM 2.0.



Replace devices:

For devices that are eligible for an upgrade, consult with your device Partner and plan for replacements to ensure compliance with Windows 11 requirements.

